

...man
AND RESORTS

The Crafter Minibus



Commercial
Vehicles



The people mover with more.

All-purpose and **all-comfort**

Off the back of the success of the Crafter Van, comes the Crafter Minibus. It's built to handle any drive, from sightseeing on day trips, to airport pick-ups and travels off the beaten track. It's engineered to go with a powerful TDI410 Diesel Engine with 8-Speed Automatic Torque Converter gearbox and with your choice of FWD or 4Motion drive variants, it's our ready-to-drive solution.

The Crafter Minibus has a modern aerodynamic design and is available in either a 12 or 15 seat configuration to ensure your passengers arrive in complete comfort. Each configuration also includes additional luggage space options to ensure ample space for any length of drive or to suit any passenger combination.

Image shown for illustrative purposes only and varies from standard MY22 specification. Model shown also includes optional tinted windows.

Crafter Minibus 02

Crafted to perfection

Standard features for the Crafter Minibus



Medium wheelbase (3,640mm).



Long wheelbase (4,490mm).

Interior

- Comfort Seat Plus for driver, longitudinal and height adjustment, electrical 4-way adjustable lumbar support, two adjustable armrests
- 2-seater front passenger bench seat with storage tray incl. 2 (two) cup holders and storage underneath
- 9 (MWB) and 12 (LWB) rear passenger compartment seats with recline functionality and folding table (n/a front row)
- LED lights in drivers and passenger cabin
- Drivers compartment storage system including overhead storage
- Four (4) 12 volt sockets
- Rubber flooring in the drivers cabin
- Covered floor in passenger compartment, with edge protection on entry and rear
- Passenger grab handles on passenger compartment entry point

Functional

- Composition Colour 6.5" radio system with USB input and Bluetooth
- App-Connect[^]
- 2 USB-C ports
- 6 (MWB) and 8 (LWB) loudspeakers throughout vehicle
- Bluetooth[®] phone and audio streaming capability
- Multi-function steering wheel with audio controls, telescopic adjustment
- Cruise control with speed limiter
- Electronic immobilizer
- Electromechanical power steering
- Central locking with remote control
- Power windows and heated exterior mirrors
- Manual Climatic air-conditioning system within driver and passenger cabins
- Stop/start system with generative braking
- Customer Specific Function Control Unit
- Trailer wiring preparation
- Acoustic reverse warning system

Safety and Driver Assist Systems

- Front Assist with City Emergency Brake*
- Driver Fatigue Detection*
- Multi-Collision Brake (MCB)
- Driver and front passenger front, side and curtain airbags
- Front and Rear Parking Sensors*
- Rear View Camera*
- Crosswind Assist
- Hill Hold Assist
- Driver seat belt warning
- Adaptive Electronic Stabilisation Programme (ESP)
- Electronic Differential Lock (EDL)
- Traction Control System (TCS)
- Anti-lock Braking System and Brake Assist
- 4 x ISOFIX with top-tether for MWB
- 6 x ISOFIX with top-tether for LWB

Exterior

- Fixed entry step for passenger compartment LHS
- Halogen headlights
- Separate Daytime Running Lights (DRL)
- Side sliding door, left, 1,311mm wide
- Rear barn doors with window and wiper/washer
- 16" silver steel wheels with full sized steel spare wheel, tool kit and jack
- Side reflectors
- Fixed side windows in passenger compartment
- Heavy-duty suspension system and shock absorption, reinforced heavy-duty stabilisers
- Reinforced front axle (2100kg)
- Separate Daytime Running Lights (DRL)

*Safety technologies are designed to assist the driver, but should not be used as a substitute for safe driving practices.

[^]App-Connect is compatible for selected apps with the latest smartphone versions of iOS and Android, active data service, and connection cable (sold separately).

Crafter Minibus 03

Customised to perfection.

Additional options.



Interior

- Leather steering wheel
- Heated driver seat
- Interior Roof-Mounted A/C Ducting with or 15 Vents (LWB only)
- Vinyl (Leather Look) trim as an option for the passenger seats in the rear

Functional

- Discover Media infotainment system with 8" colour touchscreen with satellite navigation, with proximity sensor and USB-C input

Exterior

- Black 16" steel wheels
- LED headlamps with separate LED Daytime Running Light
- Treadline styling package
- Window tint packages
- Electric open / close entry step for passenger compartment LHS
- Automatic Open / Close LHS Passenger sliding door with one touch operation and safety sensor strip
- Side window in passenger compartment, front left and/or right, sliding

Safety and Driver Assist Systems

- **Driver Assistance Package 1**
- Fog Lights with cornering function, 'Light and Sight' windshield wiper intermittent control with light and rain sensor and separate daytime running light with automatic headlight control, 'Leaving Home' function and manual 'Coming Home' function
- **Driver Assistance Package 2**
- Side Protection*, Rear Traffic Alert*, Blind Spot Monitoring*, Lane Keep Assist* and Electric Folding Mirrors
- **Driver Assistance Package 3**
- Park Assist*, Side Protection*, Rear Traffic Alert*, Blind Spot Monitoring*, Lane Keep Assist* and Electric Folding Mirrors
- **Driver Assistance Package 4**
- Adaptive Cruise Control (ACC)*
- **Driver Assistance Package 4Motion**
- Mechanical Differential Lock* and Hill Descent Assist*

Image shown for illustrative purposes only and varies from standard MY22 specification. Model shown also includes optional tinted windows and electric open/close entry step for passenger compartment. Additional options available, please see your local dealer.

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Smooth Operation.

Fully Automatic. Powerful. Durable. Designed & Developed Specifically for Commercial Use.



The Crafter Minibus comes standard with an 8-speed automatic with torque converter transmission, along with a 2.0L TDI410 bi-turbo (410Nm, 130kW) engine, of which both have been developed and calibrated especially for the Crafter's specific driving characteristics, providing great response even under load, also offering the highest performance and durability requirements.

This combination also features a:

- BlueMotion technology including stop/start system and regenerative braking as standard.
- Stop/Start System~. The system helps to drive economically and switches off the engine when stationary.
- Regenerative braking (recuperation). Frictional energy is stored during braking and converted into electrical energy by a generator. This is then stored in the car battery and available for electricity consumption and acceleration.

The Crafter Minibus is also available in either FWD or 4Motion drive concepts, meaning there is passenger transport solution that has all terrains and scenarios covered. Both the FWD and 4Motion all-wheel drive offer a transversely mounted front engine, with the 4Motion benefiting from distribution of the drive power variably between front and rear axle, meaning optimum traction regardless of weather and surface. Whilst the FWD offers a 100mm lower entry point and more efficient power delivery.

~The Start/Stop system is designed to reduce fuel consumption and CO2 emissions. It achieves this by automatically switching off the engine while the vehicle is stationary and then starting it again automatically when the driver wants to drive off. There are certain operating conditions where the Start/Stop system is deactivated (e.g. during engine warm-up), please refer to the Owner's Manual for full operating information.

Everything you need on the road

Well connected, well thought-out and well designed.

The smooth ergonomic design features of the Crafter Minibus make it a spacious and comfortable drive for all. The driver's seat is designed for maximum comfort with fully adjustable support, including; longitudinal and height adjustment, electrical 4-way lumbar support, backrest and seat cushion angle as well as two adjustable armrests. The passenger cabin is spacious and considered with a tray table in front of each seat for maximum luxury and practicality on longer drives. The storage is generous throughout the cabin with additional luggage space to handle all different sizes of passenger groups and drive lengths.

Feel more connected than ever before with state-of-the-art infotainment systems. The The Composition Colour radio system with 6.5"-inch colour touch screen display makes it easy to navigate on the go. It also includes a Bluetooth® interface and 2 external USB-C ports so you can charge up on every trip. Link your favorite smart phone device with App-Connect[^], compatible with Apple CarPlay®, Android Auto™ and MirrorLink®, and view compatible apps, music and more displayed at your fingertips. And if you're looking for a little more, why not upgrade to the 8-inch Discover Media colour touch screen display. This optional upgrade includes everything listed for the standard Composition Audio system plus an upgraded 8-inch touchscreen with proximity sense, satellite navigation system, 32GB media storage and natural voice control.



[^]App-Connect is compatible for selected apps with the latest smartphone versions of iOS and Android, active data service, and connection cable (sold separately). Image shown for illustrative purposes only and varies from standard MY22 specification.



Playing it safe.

Prepared to handle almost **any situation.**

The Crafter Minibus is your constant companion. And it always plays it safe. Standard safety systems such as the Front Assist with City Emergency Brake*, Driver Fatigue Detection*, Multi-Collision Braking and six airbags support the driver & passengers and help to keep everyone safe.



Driver Fatigue Detection*. Uses visual and audible warning signals to recommend that the driver takes a break as soon as it registers driving behaviour that indicates fatigue. | S |



Seatbelt warning. Visual warning when the engine is started and an audible warning is emitted, if the driver's seatbelt is not fastened. | S |



Airbags. Front, side and curtain airbags provide the best possible protection in the event of head-on or side impacts. | S |



Cruise Control with speed limiter. At 30km/h and above, the system maintains the set speed throughout uphill and downhill inclines when activated. | S |



Anti-lock Braking System (ABS). Prevents the wheels from locking and thereby maintains manoeuvrability. | S |



Electronic Stabilisation Program (ESP). Standard feature that prevents under- and over-steering through targeted braking of the individual wheels. | S |

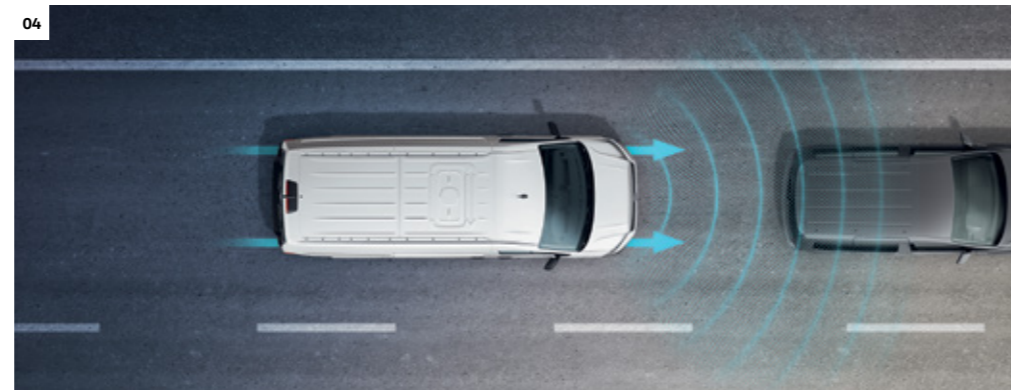
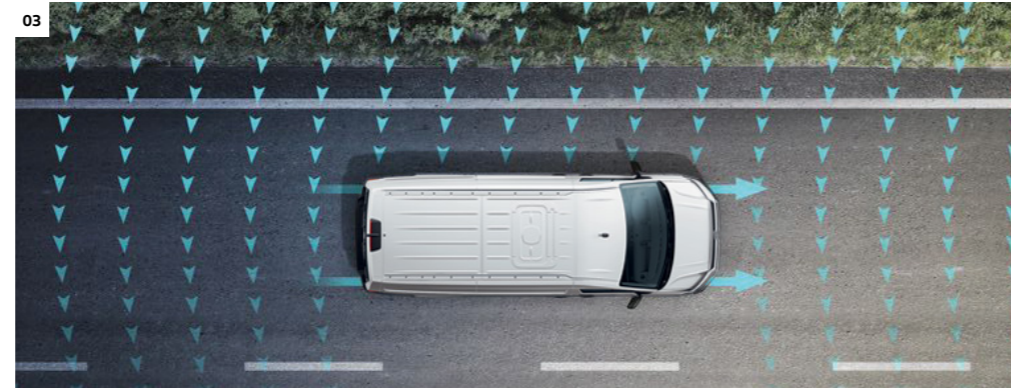


Traction Control Systems (TCS). Prevents wheels from spinning excessively. | S |



Electronic Differential Lock (EDL). Distributes the engine torque to the tyres without slippage. | S |

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01 Rear View Camera (RVC)*. Simplifies parking by showing a limited view of the area behind the vehicle on the display of the radio. Additional guidelines help the driver manoeuvre into the space. | S |

Front and Rear Park Distance Control (PDC)*. Emits audible warnings when obstacles are detected in front of or behind the vehicle when parking, and also provides a visual display of the vehicle's distance from these obstacles. | S |

02 Multi-Collision Braking. Triggers braking after a collision, with the aim of preventing secondary crashes, activated when two independent sensors detect an accident. After a short delay, the vehicle begins a phased braking action down to 10 km/h, during which the driver can take over at any time. | S |

Electromechanical power steering. The speed-dependent steering with active reset improves your driving feeling and safety and achieves steering precision. | S |

Hill Hold Assist. This prevents the vehicle from rolling back on inclines, making it easier to start off on uphill slopes. | S |

03 Crosswind Assist. The system is a sub-function of the Electronic Stabilisation Program (ESP) that helps dealing with high crosswinds by automatically activating the brakes if needed. | S |

Hill Descent Assist. Available with 4Motion, it allows you to descend slopes in a safe, controlled way by regulating the engine speed and applying the brakes as necessary. Forms part of the 'Driver Assist Package 4Motion'. | S |

04 Front Assist with City Emergency Braking*. Uses a radar system to detect situations where the distance to the vehicle in front is critical and reduces the vehicle's stopping distance. In dangerous situations, the system alerts the driver using visual and acoustic signals, and with a warning jolt of the brakes. | S |

Optional Driver Assistance Packages:

Driver Assistance Package 1: Fog Lights with cornering function and Light & Sight. | O |

Driver Assistance Package 2: Side Protection, Rear Traffic Alert, Blind Spot Monitoring, Lane Keep Assist and Electric Folding Mirrors. | O |

Driver Assistance Package 3: Park Assist, Side Protection, Rear Traffic Alert, Blind Spot Monitoring, Lane Keep Assist and Electric Folding Mirrors. | O |

Driver Assistance Package 4: Adaptive Cruise Control. | O |

Driver Assist Package 4Motion: Mechanical Differential Lock and Hill Descent Assist. | O |

Colours, Upholstery and Wheels

Solid paint finishes



Candy White | Solid paint finish | B4B4



Cherry Red | Solid paint finish | 4B4B



Luminous Orange | Solid paint finish | E3E3



Deep Ocean Blue | Solid paint finish | OPOP

Metallic and Pearlescent paint finishes



Reflex Silver | Metallic paint finish | 8E8E



Indium Grey | Metallic paint finish | X3X3



Deep Black | Pearlescent paint finish | 2T2T

Two Tone paint finishes



Candy White | Deep Ocean
Two Tone paint finish | 9583



Candy White | Cherry Red
Two Tone paint finish | 9335



Candy White | Mojave Beige Metallic
Two Tone paint finish | 9198



Reflex Silver Metallic | Indium Grey Metallic
Two Tone paint finish | 9798

Wheels

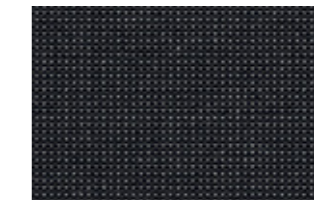


16" steel wheel (Silver)
Standard on all models



16" steel wheel (Black)
Optional on all models

Drivers cabin seat upholstery



Austin | Cloth seat upholstery | Titanium Black

Passenger cabin seat upholstery



Novis | Cloth Seat upholstery

| S | Standard Equipment | O | Optional extra

*Safety technologies are designed to assist the driver, but should not be used as a substitute for safe driving practices.

Please note that Metallic, Pearl Effect and Two Tone paint are optional at extra cost. The print process does not allow for exact reproduction of the exterior or the upholstery colours. Please contact your Volkswagen Dealer for further information on colours and upholstery combinations.

Technical Specifications

Engine	2.0 Litre TDI 410 BlueMotion with engine Stop/Start system~ and brake energy recovery		
Type	4-cylinder diesel engine, common rail bi-turbo direct injection		
Max Power, kW @ RPM	130 @ 3,600		
Max Torque, Nm @ RPM	410 @ 2,000		
Cubic Capacity, litres/cc	2.0 / 1968		
Bore/stroke, mm	81.0 x 95.5		
Fuel Type	Diesel, min. 51 CZ in accordance with DIN EN 590		
Fuel tank capacity, L	75		
Compression Ratio	15.5:1		
Steering	Electro-mechanical power-assisted rack & pinion steering		
Suspension - Front Axle	MacPherson strut with double wishbone and anti-roll bar		
Suspension - Rear Axle	Rigid rear axle on leaf springs with load-dependent damper and anti-roll bar		
Transmission	Front Wheel Drive		4Motion All-Wheel Drive
8 Speed Automatic	●		●
Brakes	Front Wheel Drive		4Motion All-Wheel Drive
Front disc brakes, mm	303 x 28 ventilated		303 x 28 ventilated
Rear disc brakes, mm	300 x 22 ventilated		300 x 22 ventilated
Brake Systems	Anti-lock Braking System (ABS) with Electronic Brake-pressure Distribution (EBD), Brake assist and Electronic Stabilisation Program (ESP), Brake energy recuperation		

Weights and Capacities

	MWB Standard Roof (12 Seater)		LWB High Roof (15 Seater)	
	TDI410 FWD	TDI410 4MOTION	TDI410 FWD	TDI410 4MOTION
Weights				
Gross Vehicle Mass (GVM), kg	3,880	3,880	4,480	4,480
Towing Capacity - Braked, kg#	2,500	2,500	2,500	2,500
Towing Capacity - Unbraked, kg	750	750	750	750
Towing Downball Load, kg	150	150	150	150
Kerb Mass, kg	2,708	2,747	2,899	2,940
Front Axle Load Limit, kg	2,100	2,100	2,100	2,100
Rear Axle Load Limit, kg	2,100	2,100	2,380	2,380
Payload				
Unladen Weight ¹ , kg (automatic)	2,660	2,699	2,882	2,923
Payload Maximum ² , kg (automatic)	1,220	1,181	1,598	1,557

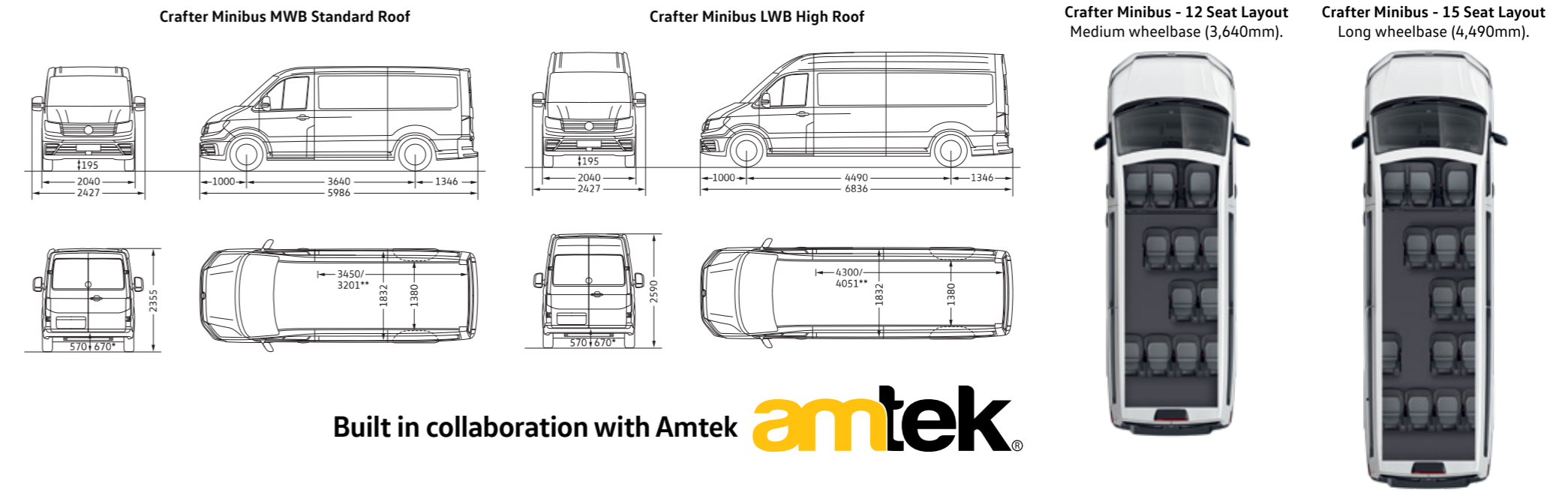
Full vehicle specifications are available at www.volkswagen.com.au

~The Start/Stop system is designed to reduce fuel consumption and CO2 emissions. It achieves this by automatically switching off the engine while the vehicle is stationary and then starting it again automatically when the driver wants to drive off. There are certain operating conditions where the Start/Stop system is deactivated (e.g. during engine warm-up), please refer to the owner's manual for full operating information.

- The Unladen Mass (UM) includes 10L of fuel, vehicle fluids and no occupants. Figures quoted are for base model vehicles only.
 - Payload is defined as the Gross Vehicle Mass (GVM) minus the Kerb Mass. Payload is the maximum combined weight of occupants, cargo, added structures and tow ball down weight (when towing). GVM must not be exceeded.
- #Towing capacities are applicable to Volkswagen Genuine Accessory Tow Bar. Towing capacity figures are maximum figures and actual towing capacity depends on factors including the laden mass of the vehicle, driving conditions and fitment of any accessories. Volkswagen Group Australia does not endorse or will not be held liable for any claim, loss or damage arising from the use or fitment of electronic trailer brakes.

Weights and Capacities Cont.

Interior Dimensions	MWB Standard Roof (12 Seater)		LWB High Roof (15 Seater)	
	TDI410 FWD	TDI410 4MOTION	TDI410 FWD	TDI410 4MOTION
Seating capacity	12 (11 passengers + driver)	12 (11 passengers + driver)	15 (14 passengers + driver)	15 (14 passengers + driver)
Volume (L) - behind first row	9,900	9,300	14,400	13,600
Total Compartment Length, mm	3,450	3,450	4,300	4,300
Passenger Compartment Length, mm	2,650	2,650	3,600	3,600
Cargo Compartment Length, mm	800	800	700	700
Passenger Compartment Width, mm - maximum	1,832	1,832	1,832	1,832
Passenger Compartment Height, mm	1,726	1,626	1,961	1,861
Sliding Door Width, mm	1,311	1,311	1,311	1,311
Sliding Door Height, mm	1,587	1,487	1,822	1,722
Rear Barn Door Width, mm	1,552	1,552	1,552	1,552
Rear Barn Door Height, mm	1,605	1,505	1,840	1,740
Load Sill Height, mm	570	670	570	670
Turning Circle (m)	14	14	16	16
Cargo Volume (L) - Luggage (Behind Final Row Seats)	2.53 m³	2.38 m³	2.51 m³	2.39 m³



Built in collaboration with Amtek **amtek**®

All dimensions shown in mm.
 *This value applies for 4Motion all-wheel drive.
 **Load compartment length, max. (at floor level)/load compartment length, min. MWB = Medium Wheelbase LWB = Long Wheelbase FWD = Front Wheel Drive

Safety and Security

	MWB Standard Roof (12 Seater)		LWB High Roof (15 Seater)	
	TDI410 FWD	TDI410 4MOTION	TDI410 FWD	TDI410 4MOTION
Airbags				
Front airbag for driver and front passenger	●	●	●	●
Side and curtain airbags for driver and front passenger#	●	●	●	●
Seat belts				
3-point seat belts with height adjustment and belt tensioners for driver	●	●	●	●
3-point seat belts for all passenger seats	●	●	●	●
Seat belt warning light and buzzer for driver's seat	●	●	●	●
Child Restraints				
Child seat top tether anchorage points x 2 (For Centre and RH Seats in 1st Row)	●	●	●	●
ISOFIX child seat anchorage points x 2 (For Centre and RH Seats in 1st Row)	●	●	●	●
Child seat top tether anchorage points x 2 (In 2nd row of seats)	●	●	●	●
ISOFIX child seat anchorage points x 2 (In 2nd row of seats)	●	●	●	●
Child seat top tether anchorage points x 2 (In 3rd row of seats)	—	—	●	●
ISOFIX child seat anchorage points x 2 (In 3rd row of seats)	—	—	●	●
Brakes and Traction Control				
Multi-Collision Brake (MCB)	●	●	●	●
Adaptive Electronic Stabilisation Programme (ESP)	●	●	●	●
Anti-Lock Braking System (ABS)	●	●	●	●
Brake Assist (BA)	●	●	●	●
Traction Control System (TCS)	●	●	●	●
Electronic Differential Lock (EDL)	●	●	●	●
Hill Hold Assist	●	●	●	●
Crosswind Assist	●	●	●	●
Locking and Security				
Central locking system with radio remote control and interior release mechanism	●	●	●	●
Central locking system with radio remote control, interior release mechanism and SAFELOCK	○	○	○	○
Child safety lock in passenger compartment	○	○	○	○
Two (2) remote control folding keys	●	●	●	●
Engine immobiliser (electronic)	●	●	●	●
One (1) Chock	○	○	○	○
Two (2) Chocks	○	○	○	○
First aid kit, warning triangle, safety vest and warning light	○	○	○	○
Emergency roof hatch in rear passenger compartment	●	●	●	●
Emergency exit hammers & signage on 2 rear passenger windows	●	●	●	●
Fire Extinguisher	●	●	●	●

● Standard ○ Optional P Part of package — Not available

#Excludes Crafter Van with high roof, without a partition and no right hand side sliding door. Vans with super-high roof have no curtain airbags.

Safety and Security Cont.

	MWB Standard Roof (12 Seater)		LWB High Roof (15 Seater)	
	TDI410 FWD	TDI410 4MOTION	TDI410 FWD	TDI410 4MOTION
Driver Assistance Technology				
Front Assist with City Emergency Brake*	●	●	●	●
Driver Fatigue Detection*	●	●	●	●
Front and Rear Park Distance Control* (PDC) with Rear View Camera*	●	●	●	●
Driver Assistance Technology				
Driver Assistance Package 1 Fog Lights with cornering function, 'Light and Sight' windshield wiper intermittent control with light and rain sensor and separate daytime running light with automatic headlight control, 'Leaving Home' function and manual 'Coming Home' function	P	P	P	P
Driver Assistance Package 2 Side Protection*, Rear Traffic Alert*, Blind Spot Monitoring*, Lane Keep Assist* and Electric Folding Mirrors	P	P	P	P
Driver Assistance Package 3 Park Assist*, Side Protection*, Rear Traffic Alert*, Blind Spot Monitoring*, Lane Keep Assist* and Electric Folding Mirrors	P	P	P	P
Driver Assistance Package 4 Adaptive Cruise Control (ACC)*	P	P	P	P
Driver Assistance Package 4MOTION Mechanical Differential Lock* and Hill Descent Assist*	—	P	—	P
Lighting				
Twin Halogen headlights	●	●	●	●
Headlight range adjustment	●	●	●	●
Separate Daytime Running Lights (DRL)	●	●	●	●
LED headlamps with separate LED Daytime Running Light	P	P	P	P
High rear stop light	●	●	●	●
Rear fog light	●	●	●	●
Head Restraints				
Front safety optimised head restraints, height adjustable	●	●	●	●

● Standard ○ Optional package P Part of package — Not available

*Safety technologies are designed to assist the driver, but should not be used as a substitute for safe driving practices.

Exterior Equipment and Styling

	MWB Standard Roof (12 Seater)		LWB High Roof (15 Seater)	
	TDI410 FWD	TDI410 4MOTION	TDI410 FWD	TDI410 4MOTION
Doors				
Sliding door, left, in load/passenger compartment	●	●	●	●
Rear barn doors with heated window, rear wiper and washer system	●	●	●	●
270 degree opening rear barn doors	○	○	○	○
Automatic Open / Close LHS Passenger sliding door with one touch operation and safety sensor strip	○	○	○	○
Roofs				
Medium roof - body coloured	●	●	—	—
High roof - body coloured	—	—	●	●
Windows				
Heat-insulating windshield made of laminated glass	●	●	●	●
Heat-insulating glass (green)	●	●	●	●
Windscreen wiper intermittent control	●	●	●	●
Heated windows with wiper/washer system in rear barn doors	●	●	●	◆●
Electric power windows with comfort operation and circuit breaker (front)	●	●	●	●
Side window in passenger compartment, front left and/or right, fixed	●	●	●	●
Side window in passenger compartment, centre left and/or right, fixed	—	—	●	●
Side window in passenger compartment, rear left and/or right, fixed	●	●	●	●
Window Tint for Side & Rear Passenger Windows MWB	○	○	—	—
Window Tint for Side & Rear Passenger Windows LWB	—	—	○	○
Body Enhancements				
Black bumper bar in front with painted trim panel in body colour (grey bumper bar with optional luminous orange)	●	●	●	●
Black exterior mirror housings and door handles	●	●	●	●
Black side protective strips	●	●	●	●
Unpainted radiator grille	●	●	●	●
Roof rack mounting points	10	10	13	13
Trailer hitch preparation (including trailer stabilisation)	●	●	●	●
Side reflectors	●	●	●	●
Underbody stone guard	●	●	●	●
One towing eye in front and in rear	●	●	●	●
Suspension and Chassis				
Heavy-duty suspension system and shock absorption, reinforced heavy-duty stabilisers	●	●	●	●
Reinforced front axle (2100kg)	●	●	●	●

● Standard ○ Optional package P Part of package — Not available

Exterior Equipment and Styling Cont.

	MWB Standard Roof (12 Seater)		LWB High Roof (15 Seater)	
	TDI410 FWD	TDI410 4MOTION	TDI410 FWD	TDI410 4MOTION
Wheels and Tyres				
16" steel wheels with centre wheel trim - 235/65 R16 C121/119 R	●	●	●	●
Steel spare wheel - full size	●	●	●	●
Tool kit with vehicle jack	●	●	●	●
Tyre Pressure Monitoring System (TPMS)	○	○	○	○
Air Conditioning, Batteries and Alternators				
Climatic air conditioning system with dust and pollen filter in the cabin	●	●	●	●
2nd heater core (below right seat substructure) and 2nd evaporator (below roof in cabin ; one 1-DIN slot in overhead compartment)	●	●	●	●
AGM battery and alternator with increased capacity	○	○	○	○
Main battery switch	○	○	○	○
2nd battery with cut-off relay and battery monitoring (AGM battery)	○	○	○	○
Interior Roof-Mounted A/C Ducting with up to 15 air Vents (LWB only)	—	—	○	○
Cruise Control				
Cruise Control, including speed limiter	●	●	●	●
Floor Covering and Side Trim				
Rubber floor covering in driver and passenger cabin	●	●	●	●
Wooden floor covering in passenger compartment, with edge protection on entry and rear	●	●	●	●
Moulded side trim panels in passenger compartment	●	●	●	●
Moulded interior roof trim in passenger compartment	●	●	●	●
Instrumentation				
Speedometer and tachometer, electronic odometer and trip meter, service interval display, fuel and coolant gauges, low fuel warning light and adjustable illumination.	●	●	●	●
Multi-Function Display (MFD Plus) - exterior temperature, speed limit warning, average fuel consumption, brake pad wear indicator, average speed, current fuel consumption, range, journey time, service, gear recommendation, time, digital speed display, digital oil temperature gauge, language setting, light and sound	●	●	●	●

● Standard ○ Optional package P Part of package — Not available

Comfort and Convenience Cont.

	MWB Standard Roof (12 Seater)		LWB High Roof (15 Seater)	
	TDI410 FWD	TDI410 4MOTION	TDI410 FWD	TDI410 4MOTION
In-Car Entertainment and Technology				
Composition Media' audio system with App-Connect^ 6.5" colour touchscreen display, AM/FM radio, USB-C inputs and four (4) speakers. Car menu with convenience and service settings. Includes display for Park Distance Control* and Rear View Camera*.App-Connect^ USB interface for Apple CarPlay®, Android Auto™ and MirrorLink® in dash panel.	●	●	●	●
Discover Media' audio system with App-Connect^ and Satellite Navigation 8" colour touchscreen display, FM radio, USB-C inputs and four (4) speakers. 2D and 3D (bird's eye) map views. Car menu with convenience and service settings. Includes display for Park Distance Control* and Rear View Camera*. App-Connect^ USB interface for Apple CarPlay®, Android Auto™ and MirrorLink® in dash panel.	○	○	○	○
Bluetooth® phone connectivity with contacts display and Bluetooth® audio streaming, operation via touchscreen audio unit or Multi-Function Display	●	●	●	●
Audio, telephone, cruise control and Multi-Function Display controls mounted on steering wheel	●	●	●	●
6 Speakers (4 drivers cabin and 2 in passanger)	●	●	—	—
8 Speakers (4 drivers cabin and 4 in passanger)	—	—	●	●
Interior Lighting				
Two (2) LED reading lights in cabin	●	●	●	●
Four (4) LED roof lights in rear passanger compartment	●	●	●	●
Passanger Compartment				
Grab handle on the on the passenger side	●	●	●	●
Seating				
Comfort Seat "Plus" for driver, longitudinal and height adjustment, electronically 4-way adjustable lumbar support, dual adjustable armrests	●	●	●	●
2-seater bench for front passengers with under seat storage	●	●	●	●
Heated Seats, seperatly controlable (Driver and Passanger)	○	○	○	○
Passanger compartment seats with recline functionality and folding table (N/A first row)	●	●	●	●
Mirrors				
Exterior mirrors with integrated LED turn signal and wide angle range (left: convex, right: convex)	●	●	●	●
Exterior mirrors, power adjustable and heated	●	●	●	●
Dimming breakaway interior rear view mirror	●	●	●	●
Steering Wheel				
Electro-mechanical power-assisted rack and pinion steering	●	●	●	●
Multi-function steering wheel, height and reach adjustable	●	●	●	●
Audio, telephone, cruise control and Multi-Function Display controls mounted on steering wheel	●	●	●	●

● Standard ○ Optional package P Part of package — Not available

^App-Connect is compatible for selected apps with the latest smartphone versions of iOS and Android, active data service, and connection cable (sold separately).

*Safety technologies are designed to assist the driver, but should not be used as a substitute for safe driving practices.

Comfort and Convenience Cont.

	MWB Standard Roof (12 Seater)		LWB High Roof (15 Seater)	
	TDI410 FWD	TDI410 4MOTION	TDI410 FWD	TDI410 4MOTION
Driver Cabin				
Storage compartment under front passenger bench seat	●	●	●	●
Illuminated glove compartment with lockable lid	●	●	●	●
Overhead storage with two 1-DIN-slots and reading lamp	●	●	●	●
Four (4) cup holders in the dashboard	●	●	●	●
Front door pockets	●	●	●	●
Front sunvisors (folding and swiveling) with ticket holder on both sides	●	●	●	●
Open storage compartments in the dashboard above the glovebox	●	●	●	●
Open storage compartment next to gear lever	●	●	●	●
Two (2) 12 Volt sockets in the dashboard	●	●	●	●
Grab handles for driver and front passenger on A pillar	●	●	●	●
Functional Equipment				
Acoustic warning when reverse gear is engaged, dimming	●	●	●	●
Acoustic warning when reverse gear is engaged, with deactivation switch	○	○	○	○
Customer-specific Function Control Unit (CFCU) with bodybuilder programming	●	●	●	●
Customer-specific Function Control Unit (CFCU) with bodybuilder programming and telematics preparation (FMS 3.0 Interface)	○	○	○	○
Fixed entry step for passenger compartment LHS	●	●	●	●
Electric open / close entry step for passenger compartment LHS	○	○	○	○
Trendline Styling Package				
Illuminated step in the cabin, one additional 12V outlet in cabin, chrome elements in the interior, hub caps with chrome emblems, radio grille painted with 3 (three) chrome molding, front fog lights with cornering function	P	P	P	P
Winter Package				
Heat-insulating windshield made of laminated glass (heated), leather-wrapped and heated multi-function steering wheel (3-spoke) and headlamp washer system with washer fluid level indicator	P	P	P	P

● Standard ○ Optional package P Part of package — Not available

Peace of Mind



5 years Unlimited Kilometre Warranty

At Volkswagen, we pride ourselves on the highest quality standards that come with German engineering.

We back this commitment with a 5 year unlimited kilometre warranty on all new Volkswagen vehicles*.



1 year Roadside Assist

Every new Volkswagen comes with a 1 year Roadside Assist membership[^].

That's 24 hour roadside assistance, emergency accommodation, car rental and towing as well as property and other assistance, all included for added peace of mind.



Volkswagen Care Plans

Volkswagen Care Plans[†] have you covered for your first 3 or 5 scheduled services, providing you savings off the total Assured Service Pricing RRP. It's convenient, hassle-free scheduled servicing easily available for purchase at your local Volkswagen Dealer.



Assured Service Pricing

Assured Service Pricing[#] gives you the transparency of knowing how much your service will cost up front.

Our Volkswagen Dealers have access to the latest diagnostic equipment and tools. Plus, they use Volkswagen Genuine Parts[®] to ensure your Volkswagen stays a Volkswagen.

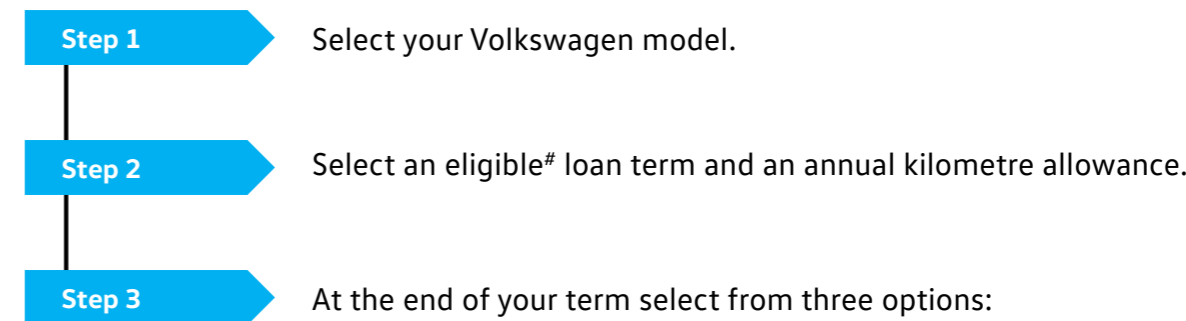
You're in safe hands at your Volkswagen Dealer when it comes to servicing.

Volkswagen Choice[^]

Guarantee the minimum future value of your Volkswagen

Naturally we understand that your Volkswagen represents a valuable investment, so we understand that you want to maintain it in premium condition. Volkswagen Choice[^] is a finance program tailored to the requirements of Volkswagen owners by providing assurance around your Volkswagen's future value[^], whilst offering simple monthly instalment financing options.

Whether you are selecting your new Volkswagen for business or personal use, you can choose the contract term that best suits your requirements. Enjoy the confidence that comes from having locked in a minimum value up front to be attributed to your vehicle at the end of your contract[^]. There are also no account keeping fees with a fixed interest rate.



Trade in

Simply return your vehicle to your preferred Volkswagen Dealer. If the trade-in value is higher than the Guaranteed Future Value (GFV)[^], you can use this equity towards your new Volkswagen.



Retain

If you want to keep your Volkswagen for longer, you can payout or refinance the GFV amount to enjoy your Volkswagen for longer.



Return

Return your vehicle to your preferred Volkswagen Dealer. Provided it meets kilometre and fair wear and tear requirements[^], you have no further liability.

*Conditions and exclusions apply, see <https://www.volkswagen.com.au/en/owners-service/warranty.html>. Your rights under this warranty are provided in addition to, and in some cases overlap with, consumer guarantees under the Australian Consumer Law and do not limit or replace them.

[^]Volkswagen Roadside Assist is provided by AWP Australia Pty Ltd ABN 52 097 227 177 trading as Allianz Global Assistance, under an arrangement with Volkswagen Group Australia Pty Limited ABN 14 093 117 876. Conditions and exclusions apply, see <https://www.volkswagen.com.au/en/owners-service/roadside-assist.html>.

[†]Volkswagen Care Plans are available for purchase at <https://www.volkswagen.com.au/en/owners-service/care-plans.html> or from participating authorised Volkswagen Dealers for Eligible Vehicles and covers standard items as contained in each scheduled service interval only. The service intervals occur every 15,000 KM/12 months (whichever occurs first) for all models except MY18 to current Crafter vehicles and MY21 onwards Amarok vehicles, which are scheduled to occur every 20,000 km/12 months (whichever occurs first). These Care Plans can only be purchased prior to the first scheduled service and up to 22,500 km/15 months (whichever occurs first) for all models except MY18 to current Crafter vehicles and MY21 onwards Amarok vehicles which is 30,000 km/15 months (whichever occurs first). The timeframe takes effect from when the vehicle is first reported in our system as 'sold'. Discount structure varies by model. For details of what is not included in a scheduled service, please refer to the program [terms and conditions](#).

[#]Assured Service Pricing applies to the first 5 standard scheduled services of your vehicle which are scheduled to occur at every 15,000 km/12 month interval (whichever occurs first) or for MY18 to current Crafter vehicles and MY21 onwards Amarok vehicles only, 20,000 km/12 month interval (whichever occurs first). On or before 31 December each year, Volkswagen will publish the maximum price for a specified Schedule Service that will be applicable from, and remain fixed for, the following calendar year only. For details on the Eligible Model List, pricing, items not included and for full terms and conditions, please see <https://www.volkswagen.com.au/app/locals/service-pricing-guide>.

[^]Volkswagen Guaranteed Future Value consists of an option to return your vehicle to Volkswagen Financial Services (VFS) ABN 20 097 071 460, Australian Credit Licence 389344, at the end of the term and requires VFS to purchase the vehicle at an agreed price determined by VFS, known as the Guaranteed Future Value (GFV). #Eligible loan terms include 12-60 months, vary by model and are subject to change, ask dealer for more information. At the end of the term, you can elect to: (1) trade-in; (2) return; or (3) retain the vehicle by paying the GFV, which is a lump sum owed to VFS at the end of the loan term after all repayments have been made. You will be liable for any loan contract deficit and additional charges if you exceed the nominated kilometre allowance and/or the vehicle is not in an acceptable condition. Available on new and demonstrator Volkswagen vehicles for selected models. Contact your Official Volkswagen Dealer to verify eligible vehicles for this program. Fleet, government, rental buyers, hire car and chauffeur companies excluded.

The Crafter Minibus

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Your Volkswagen Dealer.

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